UNITED PUMP CASE STUDY

HALL COUNTY SCHOOLS

Ensuring Compliance & Peace of Mind through SiteWatch® Total Compliance



BACKGROUND

As one of two districts in fast-growing Hall County, GA, Hall County Schools manages an expansive fleet of approximately 450 buses and white fleet vehicles.

Tasked with transporting more than 25,000 students to 34 different schools daily, the district has seen tremendous population growth over the past three decades.

This expansion spurred the need for additional buildings, a larger vehicle fleet, and significant fuel system infrastructure upgrades.

CHALLENGE

Overseeing the fueling needs of such a large fleet is a major undertaking where the consequences of equipment failure or fuel outages can lead to costly fines and operational delays.

Key challenges included:

- **Fuel Outages:** The "cardinal sin" of running out of fuel, which renders the bus fleet immobile.
- **System Complexity:** Difficulties ensuring fuel management software worked correctly with hardware across multiple fueling locations.
- **Compliance Documentation:** Managing the rigorous recordkeeping and paperwork required for state regulatory inspections.

PROJECT SNAPSHOT

CLIENT
Hall County Schools

INDUSTRY
Public Education

FLEET SIZE
450+ Vehicles

SOLUTION
SITEWATCH®

Hall County Schools
CHARACTER · COMPETENCY · RIGOR FOR ALL

SITEWATCH from UNITED PUMP

"I haven't had a tank run out of fuel since we started with SiteWatch. I can't see any level of service that could be any better than this."

Clay Hobbs
Transportation Director

HALL COUNTY SCHOOLS

SOLUTION

In 2022, Hall County Schools partnered with United Pump to construct a second fueling station and install new tanks.

To streamline operations, the district implemented the SiteWatch® service for automated fuel monitoring and regulatory compliance management. This transition replaced manual tracking with a digital system that directly connects the district's data with their fuel supplier.

United Pump's Deliverables:

- **Automated Fuel Monitoring:** Daily data gathering from every tank with automated reports emailed directly to the fuel supplier.
- **Monthly Inspections:** Regular system checks to identify maintenance needs, particularly for aging infrastructure.
- **Turnkey Audit Support:** Comprehensive preparation of all necessary paperwork and documentation for state regulatory inspections.

RESULTS

Since adopting SiteWatch®, Transportation Director Clay Hobbs reports that administrative tasks have become significantly less labor-intensive.

- **Zero Fuel Outages:** Automated monitoring has ensured that tanks stay full, completely eliminating the risk of fuel-related downtime.
- **Seamless Audits:** State inspections are now "100% done" on the first visit, with United Pump providing organized, complete documentation that requires minimal district effort.
- **Improved Maintenance:** Equipment issue detection has improved through monthly inspections, allowing for proactive repairs that minimize downtime.

SCAN FOR THE FULL CASE STUDY

WHAT IS SITEWATCH?

Is compliance causing you headaches? Are you tired of keeping up with ATG Compliance Reports? Do you cringe at the thought of an EPD Compliance Inspection? Or do you simply not have the time to keep up with all of this on top of all your other responsibilities?

If you answered "Yes" to any of these questions, United Pump has the solution for you. SiteWatch® services provide scheduled preventive maintenance and compliance management for fueling operations, large and small.