UNITED PUMP CASE STUDY

CARROLL COUNTY SCHOOLS

Ensuring Compliance & Peace of Mind through SiteWatch® Total Compliance



BACKGROUND

Carroll County Schools serves more than 15,000 students across 24 schools in West-Central Georgia.

To ensure operations run smoothly, the district relies on a massive fleet consisting of 185 buses and 50 “white fleet” vehicles.

Supporting this logistical feat is a complex multi-site fueling system that requires rigorous maintenance and strict adherence to state regulations.

CHALLENGE

Managing a fuel system of this magnitude involves monitoring authorized personnel, tracking fuel volume, checking for leaks, and maintaining the vehicles.

However, the most significant stressor for Transportation Director Shawn Bissell was the labor-intensive administrative process required by the Georgia Environmental Protection Division (EPD).

Despite using systems like FuelMaster and Veeder-Root, the district faced challenges:

- **Lack of Specialized Expertise:** Bissell, a teacher and coach by trade, was trained as an A/B operator but felt the technical requirements were outside his scope of expertise.
- **Human Error:** Past compliance issues and paperwork errors created a constant risk of fines.
- **Operational Stress:** The fear of diesel spills and regulatory missteps distracted from the core mission of student transportation.

PROJECT SNAPSHOT

CLIENT
Carroll County Schools

INDUSTRY
Public Education

FLEET SIZE
200+ Vehicles

SOLUTION
SITEWATCH®
Total Compliance

“United Pump takes care of our inspections and makes sure that we are in compliance. Having someone that I trust and believe in wholeheartedly takes a load of stress off my back!”

Shawn Bissell
Transportation Director

CARROLL COUNTY SCHOOLS

SOLUTION

In 2022, the district engaged United Pump for aspects of their SiteWatch® services.

By 2024, recognizing the value of expert partnership, Carroll County Schools transitioned to the SiteWatch® Total Compliance program, officially designating United Pump as their A/B operator.

United Pump's Deliverables:

- **Full A/B Operator Assumption:** Taking over total responsibility for compliance and inspections.
- **Infrastructure Upgrades:** Installation of six new underground storage tank (UST) systems.
- **Comprehensive Monitoring:** Managing leak detection, tank volume, and compliance paperwork.

RESULTS

Since partnering with United Pump, Shawn Bissell reports a complete turnaround in the management of the district's fuel systems.

- **Elimination of Fines:** Inspections are handled by experts, ensuring paperwork is always in order and eliminating the risk of compliance fines.
- **Operational Freedom:** Bissell can now focus on fleet logistics rather than regulatory minutiae.
- **Trusted Partnership:** The district rates United Pump 100% for overall service, viewing them not just as a vendor, but as a partner.

SCAN FOR THE FULL CASE STUDY

WHAT IS SITEWATCH?

Is compliance causing you headaches? Are you tired of keeping up with ATG Compliance Reports? Do you cringe at the thought of an EPD Compliance Inspection? Or do you simply not have the time to keep up with all of this on top of all your other responsibilities?

If you answered "Yes" to any of these questions, United Pump has the solution for you. SiteWatch® services provide scheduled preventive maintenance and compliance management for fueling operations, large and small.